

EXHIBIT 17

abadi.rne@gmail.com

From: callcenter-noreply@aeroflot.ru
Sent: Monday, September 20, 2021 5:32 AM
To: abadi.rne@gmail.com
Subject: RE: Обращение #1-2450528574145[T202109190057S010Z2386194]

Dear Client,
Thank you for choosing "Aeroflot-Russian Airlines."

Please, be informed, that in accordance with the recommendations of Federal air transport Agency of Russian Federation, when boarding and during the entire flight, wearing a protective mask and gloves is mandatory.

Upon your request we inform you that current restrictions require that each passenger must wear a face mask at all times on the flight.

The face mask must fully cover passenger's mouth and nose.

If you have been advised to avoid wearing a face mask for a medical or other reason, you should not take a flight.
Thank you for your understanding.

For urgent questions, we recommend contacting the round-the-clock contact center by phones :
+7(495)223 55 55

8 800 444 55 55 (toll-free in Russia)

*555 Russia: MTS, Beeline, Megafon, Tele2 (toll-free) or the nearest sales and booking office.

To call from abroad, please, use Toll Free phone numbers

You can also contact us using the "CALL FROM THE WEBSITE" service (a stable Internet connection is required) or using the feedback service.

To continue serving of this request, please copy the full text of the conversation in the field «Text of message» of the feedback service or provide the number of your previous request and ask your question.

Filling out all the fields in the form will help us to get in touch with you in a minimum amount of time.

Please, include the previous correspondence in your reply.

With Best Regards

Svetlana Larina

Expert

PJSC Aeroflot-Russian airlines

Telephone numbers:

+7 (495) 223-55-55

8 800 444-55-55

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Добрый день!

Переадресован запрос №1-2450528574145 из Siebel CRM

Общая информация по запросу:

Тематика обращения: Билет - Разное -

Дата создания запроса: 19.09.2021 02:45:42

Канал поступления запроса: Website

Внутреннее описание запроса:

Текст обращения клиента: This is the second time that I am making this request: I have a sensory integration disorder, which is a medical disability that causes me not to be able to wear a mask or a face shield. I carry around a doctor's letter that I can provide, to that effect, that also states that I already had Covid, which would indicate that there is no significant health risk, as the CDC clearly states that covid reinfection is rare I have already flown several times without a mask on airlines that agreed to accommodate me. CDC Guidelines and federal laws exempt someone like me from wearing a mask. Additionally, DOT instructed the airlines to allow people like me to fly without a mask. Federal ADA laws require that you provide an accommodation for disabilities. I would like to travel on your airline. Can I travel on your airline without a mask? Or can you provide an accommodation that will allow me to use your airline? Thank you in advance. Aaron Abadi 82 Nassau Street apt 140 New York, NY 10038 516-639-4100

Тема e-mail: Ваше мнение о нашем сервисе Жалоба

Хочу получить ответ : Y

Не являюсь участником Аэрофлот Бонус:

Контактное лицо:

Фамилия: ABADI

Имя: AARON ABADI

Электронная почта: abadi.me@gmail.com

Контактные телефоны: 5166394100

Тип обратной связи:

Адрес: 82 Nassau Street, Apt. 140 NY, NY

Индекс:

Страна проживания: US

Основной заявитель:

Фамилия:

Имя:

Отчество:

Номер карты "Аэрофлот Бонус":

Уровень:

Телефон:

Электронная почта:

Информация о перелете

Номер билета:

Код бронирования:

Номер рейса: 1234

Дата полета: 23.09.2021 00:00:00

Город вылета:

Город прилета:

Реквизиты организации:

Номер банковской карточки:

УВЕДОМЛЕНИЕ О КОНФИДЕНЦИАЛЬНОСТИ:

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